

Deposit Policy

Please note that the following deposit policy applies to your rentals in Austria.

Upon arrival at the rental station, you will be asked to leave a deposit for your rental. The deposit amount will be blocked (not charged) on your credit card at pick-up or during online check-in within 48 hours before pick-up. This amount will be deducted from the authorised spending limit on your credit card. The deposit is used for additional incurred costs (e.g., missing fuel upon return, additional rental day, additional mileage driven, one-way fee, etc.).

If you have paid for your rental in advance, the deposit amount is €850 for rentals in Austria. Outside of Austria, it's £250 or the equivalent in the currency of the destination country.

If you have not yet paid for your rental at the time of booking, the price for the rental will also be authorised on your credit card. In this case, the rental price + €850 (or the equivalent in the currency of the destination country outside Austria) will be authorised on your credit card.

For rentals abroad, when purchasing a Premium protection package that reduces the deductible for accident damages to €0, the deposit amount is reduced to €100 (or £100 or the equivalent in the currency of the destination country outside Austria).

When purchasing a Premium protection package that reduces the deductible for accident damages, the deposit amount is reduced: For protection that reduces the deductible for accident damages to a lower amount, the deposit is €300. For protection that reduces the deductible for accident damages to €0, the deposit is €100.

If you have not yet paid for your rental at the time of booking, the price for the rental will also be authorised on your credit card. In this case, the rental price + the deposit amount as defined above.

Below you will find information about the timing of the deposit release:

Method of payment	Period of deposit release (after invoicing)
Payment upon return with the same credit card as used for the deposit.	4 working days
Payment upon return with a different method of payment (cash, another credit card, etc.) than the credit card used for the deposit.	4 working days
Prepayment with extras (fuel, additional driver, etc.) upon return with the credit card used for the deposit.	4 working days
Prepayment with extras (fuel, adding a driver, etc.) to pay upon return with a different method of payment (cash, another payment card, etc.) than the card used for the deposit.	4 working days
Prepayment without extras, i.e., without a separate payment on the card used for the deposit.	4 working days
If you started the rental, made a deposit, then change your mind and canceled your rental.	up to 30 4 working days

If you have paid for your rental in advance, the deposit amount is €300 (or £450 or the equivalent in the currency of the destination country).

⇒ Your rental country/car pick up is

France: In France, there are specific amounts for vans, trucks, and prestige vehicles:

€800 (or £700 or the equivalent in the currency of your destination country) for vans, commercial vehicles

€1000 (or £900 or the equivalent in the currency of your destination country) for a prestige vehicle of the following categories: FFAR / GGSV / FFGR / FGGR / FDAR / LDER / LDAR / PDER / PVGR / PGGD.

€1500 (or £1350, or the equivalent in the currency of your destination country) for a prestige vehicle of the following categories: LFLH / UFAR / UGVD / UTGR / LTGR / GFPR

⇒ Ihr Anmietland/Zielland ist eines der Folgenden: Frankreich, Spanien, Italien: